

NEX*i*r

Get More Out Of Life



Registered NDIS Provider

Disability and Mental Health Support Provider

"With over 20 years experience, we remain passionate about helping our clients to achieve their goals."



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The Nextt Story

Nextt started out over 20 years ago as a small company providing in-home care.

Since then, through hard work, client growth and the acquisition of businesses, such as Dial-an-Angel, Lizard Centre and Dolleina, we have expanded the range of services we provide as well as the breadth of skills of our staff.

We have built a strong specialisation in supporting people with Autism, Intellectual Disability, Mental Health and other cognitive support needs. Our focus is on person-centred active support to assist each person to get more out of life. We support clients with:

- Autism
- Acquired Brain Injury
- Challenging Behaviours
- Chromosome Disorders
- Degenerative Neurological Disorders
- Muscular Dystrophy
- Multiple Sclerosis
- Fredreich's Ataxia
- Multiple Sclerosis
- Motor Neurone Disease
- Mental Health
- Intellectual Disability
- Spinal Cord Injury
- Ventilated Quadriplegia (24/7 care)
- Quadriplegia
- Paraplegia

Nextt has moved away from the traditional model of care by providing leading programs and individualised services that help people with disability to meet their goals and become more independent.

Nextt is well known for the warmth and passion of our staff, and for our well-researched and evidence-based programs available to people of all ages. We pride ourselves on being responsive and continuing to seek a better way of doing things!



Meet our Leadership Team



Mark Mulder
Chief Executive Officer



Cathy Lengyel
General Manager, National
Service Delivery



Trevor Gage
General Manager,
People & Culture



Sonia Bhojwani
Chief Financial Officer



Diane Heaney
General Manager,
Lizard Centre



Natalie Gillam
General Manager,
Business Transformation

About Nextt

We have a diverse management team, with a broad range of experience and a common passion to help our clients get more from life.

We apply the same philosophy to our staff and recruit support workers that share the same values and vision.

We invest in global best-practice clinical tools to train, manage and develop our support staff.

We are proud to have a national multicultural team in Australia and a high rate of retaining quality staff.

We know we are not perfect, but we continue to strive to improve and to find a better way to do things. We continually seek your feedback.

Our Customer Vision

We believe everyone deserves to get more out of life.

We are passionate about understanding our customers & supporting them to achieve their goals.

We are not a traditional care company. ***We build and grow skills.***

Our Values

We strive to do the right thing... **Principled**

We find a better way... **Creative**

We work hard... **Committed**

We listen to our clients... **Responsive**

Lizard Early Intervention

Lizard Centre is recognised as Australia's leading provider of evidence-based early intervention programs for young children with autism or developmental delay between the ages of 0 to 6 years.

We recognise that every child is unique

Our programs are individually tailored to the child's needs. With intensive one-on-one therapy, as well as social skills and school readiness groups, we teach functional communication, play and social skills, independent living skills, motor skills and school readiness.

"For James, the greatest milestone has been learning how to learn."

Each program utilises the principles of Applied Behaviour Analysis, known as ABA, which has been proven to help children to reach their full potential.

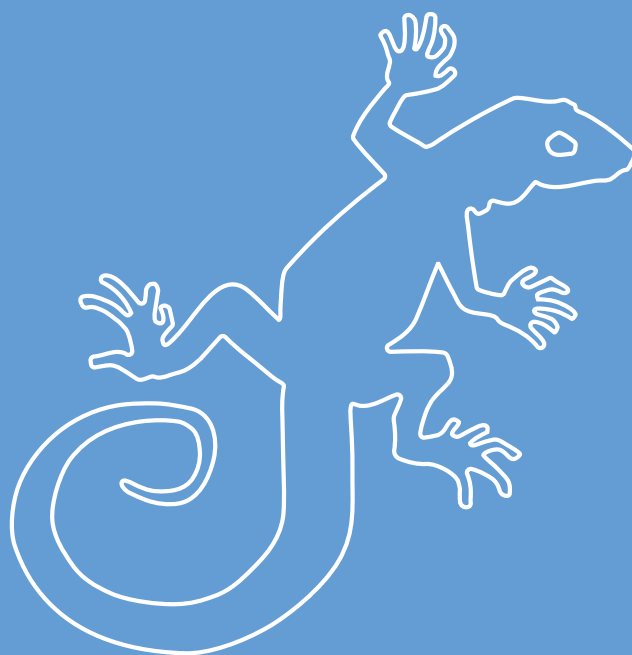
By teaching through play, we ensure that children are learning new skills and generalising these skills to new environments, while reducing behaviours that interfere with their learning, all while having fun!

At Lizard, we have the most highly skilled and experienced team in Australia. By recruiting from all over the world and developing a rigorous training program for our staff, we ensure our Lizard's programs are of the highest quality and address each child's unique skills and challenges.

Parents are involved too

Once the child's individual goals are set, Lizard's highly skilled therapists record and track data on every learning opportunity. Using evidence-based techniques, we ensure a high rate of learning and quickly assess and solve any potential barriers to learning.

"Her behaviour has improved dramatically and achieved much more than we could have ever hoped."







Lizard @ School

Lizard @ School is a comprehensive and evidence-based program designed to help school-aged children with Autism Spectrum Disorders between the ages of 6 to 14 years. Using the principles of Applied Behaviour Analysis, each program incorporates a range of evidence-based teaching methods and includes lots of positive reinforcement to make learning fun.

No one program is the same as each program is tailored depending on the child's needs and goals.

All therapy sessions take place within the child's home, community or school to build their independence in areas such as:

- Social skills development
- Classroom behaviour
- Tolerance and emotional regulation
- Daily living skills
- Skill building
- Community participation

Our specialised staff can develop individualised behaviour intervention plans for schools, and provide training and support to teaching staff, to ensure an effective and consistent approach across all people and settings in the child's life.

Additional Services:

In addition to our Early Intervention and Lizard @ School programs, we offer additional services to maximise the child's learning.

Social Skills Groups

Designed to teach socialisation and address each child's individual needs and target areas such as:

- Turn taking and social play
- Making and maintain friendships
- Following group instructions
- Classroom routines
- Toleration

Speech Therapy

Our highly qualified paediatric speech and language pathologists help address a child's communication needs such as:

- Understand what is being said to them
- Express their ideas and needs through verbal words
- Pronounce words clearly so others can understand them

"I feel that we have our sons on the correct path to each meet their own potential, whatever that may be, in the shape they choose."

Nextt Steps

Nextt Steps is a skill and capacity building program which assist young adults and adults with complex needs in meeting their individual goals and increasing their participation in everyday life.

Inspired by the Lizard programs, we saw the opportunity to create something unique.

This evidence-based program uses our Lizard methodology and is underpinned by data collection. This program occurs in the home and community with the aim to meet the individual goals and increase participation in everyday life. A session may target:

- Life Skills
- Personal Self Care
- Leisure Skills
- Motor Skills
- Functional Language
- Employment

The Program Supervisor ensures that the Nextt Steps Program is related to specific goals and identifies the outcomes individuals want to achieve. The program supervisor will develop a tailored program based on individual goals, and in consultation with other stakeholders such as family, therapists or doctors.

We use a structured approach to teach specific skills and measure results on a daily basis. This data is reviewed to adjust the skills and overall program.

We are proud of the Nextt Steps methodology and our new digital platform. This embodies our values.

This is real technology, real results.







Support Coordination

Our support coordinators assist our clients to maximise the benefits of their plan, as well as to connect clients to specialist or community-based services which will help them develop skills and meet their goals.

We provide the full range of NDIS Support Coordination services including:

- Connection
- Coordination
- Specialist Coordination

We strive to create positive outcomes for every client.

Our highly experienced team of support coordinators help clients to:

- Access the funding and services available to clients, including mainstream, community, informal and formal options
- Choose preferred support options or providers
- Negotiate preferred services, as well as develop service agreements and create service bookings with preferred providers
- Arrange any assessments required
- Manage their budget to get maximum value out of their plan
- Understand their personal responsibilities under service agreements, resolve problems or issues that arise and change or end service agreements.

We take pride in matching clients to the most appropriate support coordinator who will take the time to get to know them and understand their goals.

We enable clients to:

- Maximise the value for money they receive from their supports
- Genuinely exercise their choice and control by providing alternative options to ensure there is no conflict of interest
- Successfully implement their individual plan
- Have increased capacity to oversee and manage their own supports
- Have greater opportunities to explore and connect with community and alternative support options
- Strengthen their informal support network, such as family, friends and community

“We are very grateful for Ryan’s provider Nextt, their staff have given us such great support throughout this journey.”

Core Supports

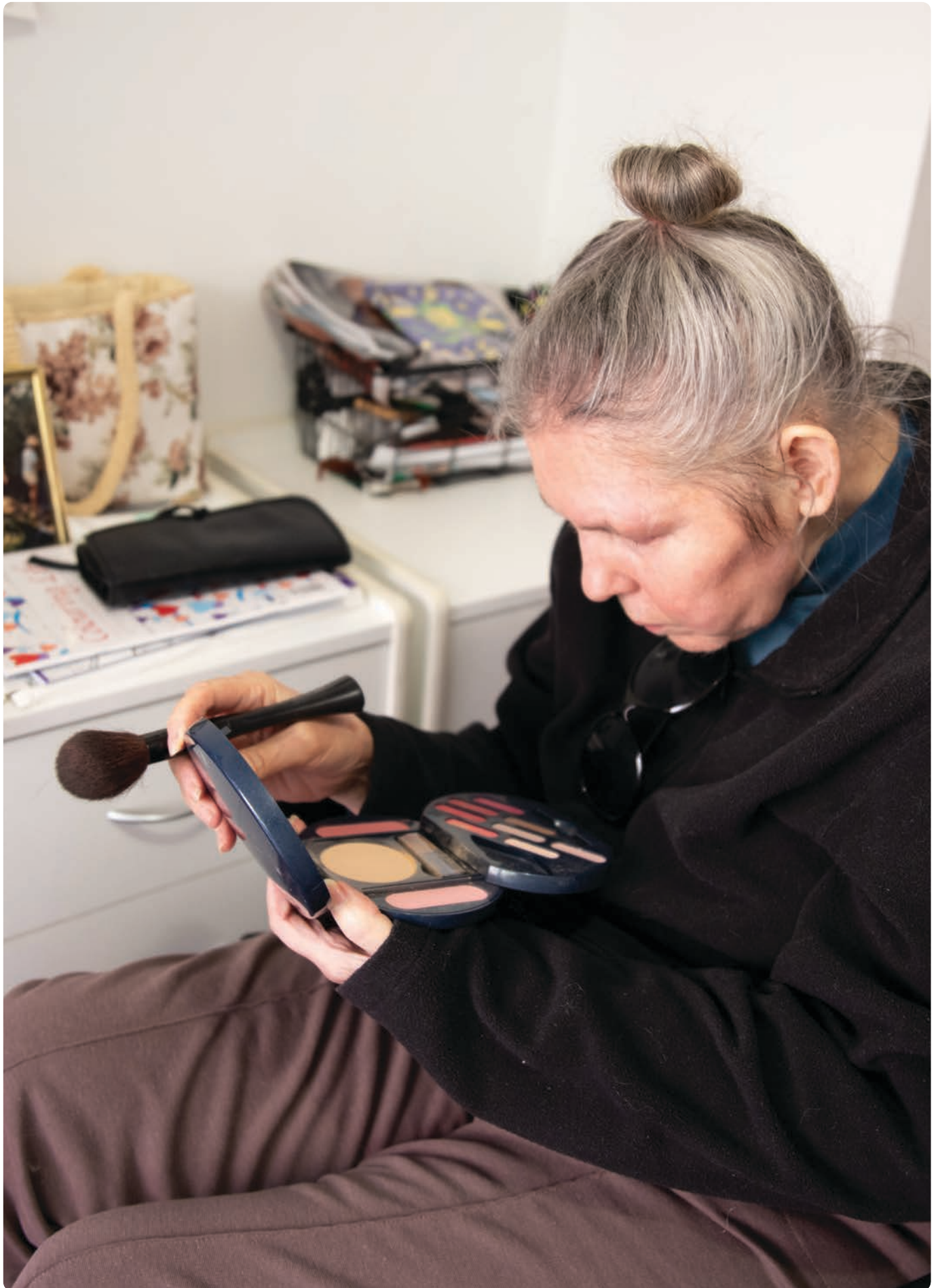
Nextt work with clients to design an individually tailored support plan which acknowledges their strengths and empowers them to move towards their goals.

“I have always been satisfied with the level of service I’ve received from Nextt over 4 years of being a client. During that time my physical state has improved and my needs are now less. Communication with office staff is excellent. Plans and rosters have been negotiated and tailored to suit my needs, my lifestyle and my independence.”

We have a key focus on matching and having consistent staffing to ensure that we have a team of support for each client. We emphasize the importance of staff that are known to the client and familiar with each individual’s specific support needs.

We offer a wide range of services including:

- **Daily activities** - Nextt has a friendly team of support workers who assist with everyday tasks to enable clients to live as independently as possible. This includes assistance with self care, daily routine, shopping, meal preparation, cleaning, gardening and more.
- **Community Access** - We encourage clients to get out into the community to assist them to connect with other people and build skills they are interested in such as art classes, sport activities, camping and more.
- **Transport** - Travel enables clients to access their community. We ensure that clients travel to and from their destination safely and with ease.





Supported Housing

Nextt has a growing portfolio of supported housing with 24/7 in-home supports for clients over the age of 18. We pride ourselves in creating a unique Supported Independent Living (SIL) model for each client aligned with their NDIS plan as we understand that no one size fits all.

Our staff assist with and supervise tasks of daily life to maintain and develop the skills of individuals to live as autonomously as possible.

These skills may include:

- Cooking
- Shopping
- Budgeting
- Medication management
- Cleaning
- Travel training
- Attending appointments
- Accessing the local community

Our SIL team take the time to get to know each client to carefully match them with the right people who share similar personalities, interests and goals. We also have a strong focus on matching people who choose to live together and locating a home that suits each individual's needs and requirements. We work with them to ensure a smooth individualised transition.

We are here to support you each and every step of the way.

We offer five supported housing options including:

1. Shared Living - Clients who choose to move into a home and live with a similar group of people
2. Independent Living - Clients who are living independently in their own home and seeking skill development
3. In Home Respite - Individuals who need short term carers to support their loved ones within their own home
4. Bequest Home Management - Individuals who wish to bequest their home so their loved ones can remain living in the family home
5. Complex Capacity Building Model of Support - 24/7 support in a home environment to individuals with complex support needs, dual diagnosis or behaviours of concern

“Nextt have worked hard for James and his housemate Ryan to achieve their goal of transitioning out of home and moving into Supported Independent Living. They have been cooperative with all our requirements and guided us through the steps we needed to take. Nextt’s House Supervisor is amazing, we feel very confident he will be doing all he can to give our boys the best opportunities to become independent. We believe this is a great model of accommodation for our boys and hope to see other NDIS participants given this opportunity to grow as well. Thank-you.”

Attendant Care

Dolleina is Nextt's specialised attendant care service provider. We are registered with icare's Lifetime Care, Dust Diseases Care and Workers Care Schemes in New South Wales, Transport Accident Commission (TAC) in Victoria and Lifetime Support Authority (LSA) in South Australia. Our skilled staff deliver high quality attendant care services.

“Nextt and Dolleina respect the choices of the individual and family without imposing their own views.”

Nextt and Dolleina are one of the largest providers of attendant care with an excellent reputation for providing complex care for clients with Acquired Brain Injury (ABI), Spinal Cord Injury (SCI) and Dust Diseases. Dolleina's expertise in attendant care ensures that every client receives the best possible service to help live independently. We support clients on an interim basis to aid recovery or a more permanent basis in the event of long term injury.

We provide a wide range of supports including:

- Clinical and high level support - such as assisting the client in managing their oxygen or ventilator, complex wound management, complex continence management and palliative care needs
- Physical support - helping the client when needed with transferring, mobility and personal care
- Cognitive and behavioural support - supporting the client through prompting, supervision and/or strategies to support within a Positive Behaviour Support Framework.
- Registered nursing - we have highly qualified nurses who can help clients with complex needs

Our experienced and friendly staff can assist individuals with:

- Personal care routines
- Managing medications
- Managing day to day routine
- At-home rehabilitation programs
- Getting involved in community activities
- Attending appointments
- Liaising with key stakeholders





Our Offices

**We have offices around
New South Wales, Victoria,
Queensland & South
Australia.**



Contact Us

Lizard Team

Early Intervention, Lizard@School

To speak with your local Centre Manager:

P: 1300 829 590

E: reception@lizardcentre.com

Sydney, Melbourne, Adelaide, Brisbane

Nextt Team

Nextt Steps, Support Coordination, Core Supports, Supported Housing

To speak with your local Customer Relationship Officer:

P: 1300 657 915

E: intake@nextt.com.au

Sydney, Newcastle, Melbourne, Geelong, Ballarat, Brisbane, Adelaide

Dolleina Team

Attendant Care

To speak with your local Operations Manager:

P: 1300 114 570

E: info@dolleina.com.au

Sydney, Newcastle, North Coast/Coffs Harbour, Melbourne, Adelaide

Alternatively you may visit us at our websites for more information:
www.nextt.com.au | www.lizardcentre.com | www.dolleina.com.au



Lizard
Centre

NEXTT
Get More Out Of Life



ABN 75496535265

Nextt acknowledges the traditional custodians and their Elders in each of the communities where we work.

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